

K RAIN LEANDER

<http://rainsdance.com/portfolio/>

EXPERIENCE

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|-------------------|--|---------------|
| 03.2000 - Present | Independent Contractor
<i>Web Developer / Graphic Designer / Desktop Publisher</i> | Durham NC |
| | <ul style="list-style-type: none">• Latest projects include:• Ctw-tapestry.com: site updates, deluxe postcard, rackcard, blog updates• Looktotheright.com: google analytics updates, website redesign and development, consultation• CatheadInteractive.com: website development, Drupal and social media installation / development / support, consultation• Evo-Recordings.com: support, wordpress theme modification, consultation• Beerburglar.com: website redesign and development, logo design, consultation• Melindathielbar.com: website redesign and development, consultation | |
| 11.2008 - 02.2009 | Click Optimize
<i>Director of Web Development</i> | Raleigh NC |
| | <ul style="list-style-type: none">• Manage freelance contractors• Develop ecommerce, online catalogs and website templates• Provide email and phone support to clients and peers | |
| 02.2008 - 11.2008 | Unlimited Web Solutions
<i>Senior Web Developer</i> | Raleigh NC |
| | <ul style="list-style-type: none">• Broke apart PhotoShop mockups and created PHP templates• Responsible for development and programming new websites as well as maintenance and updating current clients' websites | |
| 08.2006 - 08.2007 | University of North Carolina at Greensboro
<i>Webmaster, School of Health and Human Performance</i> | Greensboro NC |
| | <ul style="list-style-type: none">• Developed, maintained, updated, and cleaned code for all units associated with the School of Health and Human Performance• Developed and implemented training procedures for Department Unit Administrators• Documented Unit editing, updating, and processing protocols | |
| 03.2003 – 08.2006 | OuterBounds Technologies, Inc.
<i>Support Engineer</i> | Atlanta GA |
| | <ul style="list-style-type: none">• Provided 1st and 2nd level help desk services to ensure a high level of customer satisfaction by driving resolution to system problems in a multi-platform network environment | |

SKILLS

PHP, HTML, CSS, FTP, MySQL, Zend Development Environment, Dreamweaver, PHPmyAdmin, Photoshop, Illustrator. SEO, internet marketing, and social media. Geeklog, Drupal, Joomla, and Wordpress installation and modification. Help desk multi-tier phone and email support, technical writing, and problem resolution. Demonstrated excellent communication, customer service and telephone skills. Microsoft Office Suite, Windows 98/NT/2000/ME/XP/Vista. Spoken Japanese, 5000+ data entry, and 65+ typing.

EDUCATION

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| 10.2002 | American InterContinental University
<i>Master of Information Technology</i> | Atlanta GA |
| | <ul style="list-style-type: none">• 3.875 GPA | |